### Otterham C P School

Headteacher : Helen Ward Email: head@otterham.cornwall.sch.uk Tel. 01840 261344 www.otterhamschool.co.uk



Marshgate Camelford Cornwall PL32 9YW

## IMPORTANT REMINDER

## PLEASE SIGN UP TO ENSURE THAT YOU DO NOT MISS IMPORTANT MESSAGES, AS THIS HAS REPLACED THE TEXT MESSAGING SERVICE!

Dear Parent/Carer

#### Groupcall Expressons App

I am writing to let you know of a web based tool we are pleased to be able to make available to you.

This is named the **Groupcall Expressions App**. Please access this by visiting <u>http://parents.groupcall.com/</u> or by installing the Apple iOS or Android app (both free of charge). Please see the attached information sheet. Once installed on your mobile device you will be able to see information about your son/daughter relating to their attendance as well as receive messages from the school. All text communication from the school have ended and are replaced by messages delivered through this service so it is important that we have the correct mobile number and email address for you on our records.

It is our hope that this tool will further improve communication between school and home. If you have any issues accessing the Groupcall Expressions App or have any questions relating to it please do not hesitate to get in touch via <u>http://parents.groupcall.com</u>.

Yours faithfully

Mr Helen Ward Headteacher

# **Groupcall Xpressions**

## View your child's information on your mobile or desktop

An exciting new service is now available to help make home-school communication easier, more effective and more accessible. **Groupcall Xpressions** is created, supported and maintained by the award-winning school communication company Groupcall Limited.

Xpressions is completely free of charge to you and can be installed on your mobile phone or tablet. It supports both Apple iOS and Android devices. Alternatively, you can visit <u>xpressions.groupcall.com</u> from any internet browser on your computer, laptop or mobile device.

If you have children in different schools and those schools also use **Groupcall Xpressions**, you will be able to view information on multiple children within the same app and same login.

#### What do I need to do now?

It is vital we have your correct mobile number and email address on our school database to ensure you can use Xpressions as soon as it is available. You will need these as well to log into Xpressions – we do not issue you username or passwords! Forms are available from the school office to check and update your details or simply email them to the school. You'll need to make sure you keep these details up to date in future to maintain access to the service.

#### What happens next?

You need to install the app and login in order to get access to your child's information. Alternatively, please use the new web platform available at parents.groupcall.com

Once installed and set up you will be able to see the following:

- Free messages sent by the school delivered directly to the app
- Ability to message the school direct free of charge
- Attendance records and absences
- School calendar
- Notification timeline for all of the above
- Links to: School Money
  School Website



### Please download as soon as possible

# No cost to you. It's FREE to use and saves the school money

